

# Houston County Jail



## Inmate Telephone System - Important Update

During the week of **December 28, 2020**, the Inmate Telephone Service at the Houston County Detention Facility will be changing from Legacy to **NCIC Inmate Communications**.

Friends and family members should immediately stop funding pre-paid accounts with Legacy and can set up an account with **NCIC Inmate Communications**. In order to set up and fund a pre-paid account, friends and family can call 1-800-943-2189 or visit [www.ncic.com](http://www.ncic.com). Legacy Communications may be contacted at 877-553-4440 for refund inquiries.

Below are the (lower) calling rates and fees that will be in place with NCIC Inmate Communications:

**All calling rates are per-minute, there are no connection fees.**

Call Types	Collect	Pre-Paid Collect	Debit
	Per-Minute Rate	Per-Minute Rate	Per-Minute Rate
Local:	\$0.25	\$0.25	\$0.25
Non-Local In-State:	\$0.25	\$0.25	\$0.25
Out-Of-State:	\$0.25	\$0.21	\$0.21
Domestic International:	\$0.50	\$0.50	\$0.50
International:	\$1.00	\$1.00	\$1.00

Charges/Fees	
Charge/Fee Name	Amount
Pre-Paid Account Fee (Phone or Website):	\$3.00
Pre-Paid Account Fee (Live Representative):	\$5.95
Pre-Paid Funding Fee (Third Party, e.g. MoneyGram & Western Union):	Pass-Through, No Markup

For more information about NCIC Inmate Communications, visit [www.ncic.com](http://www.ncic.com)

